

**NC Providers Council** **Operational Data Strategies Committee Meeting Agenda**

**January 26, 2022, 12 noon – 1 pm**

**Welcome and Introductions –** *Vanessa Ervin, Committee Chair*

**Ongoing Business -** *Vanessa Ervin, Committee Chair*

* **Medicaid Transformation Challenges -** *Chris Thompson*
* **Cardinal transition -** *Chris Thompson*

**New Business -** *Vanessa Ervin, Committee Chair*

* **Special Bulletin Covid-19 #212 –** *Vanessa Ervin*
* **CMS/OSHA Regulations –** *Sarah Pfau &* *Joel Maynard*
* **Bullet point items to send to policy makers -** *Joel Maynard*
* **Legislative Updates** – *Joel Maynard & Sarah Pfau*
* **Regulatory and Business Committee Discussion –** *Vanessa Ervin*
* **April Conference -** *Sarah Pfau*

**Next meeting:**  March 23, 2022 12 noon – 1 pm

**Attendees:**

Vanessa Ervin

Chris Thompson

Rachel Jordan

Sonia Sandford

Helen Austin

Doug Finley

Lauren Wiggs

Devon Cornett

Jamie G

Terri Hermann

Joel Maynard

Richard Anderson

Fred Nirde

Alisha Tatum

Medicaid Transformation Challenges:

Cardinal Transition:

* Problem with Vaya hasn’t paid anything since January 1st
  + Lowest rates for ICF in the State
  + Don’t want to honor the increased FMAP funding
  + ICF rates back to October
  + January 1st transition from Cardinal to Vaya
  + Vaya: lack of service authorizations, getting the member from Cardinal to Vaya
  + Vaya struggling to meet the transition
  + Richard and Rachel struggling with payments from the MCO
    - Weekly phone calls with MCO’s
    - Authorization are an issue with Partners and Vaya
    - Authorizations haven’t crossed over from Cardinal to Vaya
    - Rates are lower as well
  + Sonia:
    - Partners and Vaya: didn’t have a trouble with transition
    - Alliance transition issue:
      * Rates are not the enhanced rates
      * Contract rates were not the enhanced rates
      * Orange and Mecklenburg issues for the providers
  + Doug
    - Full time on issues with authorizations
    - Data issue – from the Cardinal system into the other MCO systems
    - Codes seemed to be an issue – attaching to all sites
    - Contract wasn’t right for providers
    - EVV didn’t work right since coming over
    - 7 figures in pending claims in HHA from agency to Alliance
      * Didn’t put in a locator code within the information
    - $4 million in aging (50% from the Alliance)
  + Terri
    - Business that transition to Sandhills would be paper checks versus sending to the PO Box
    - Check write cut off for Sandhills transition
  + Advocate back to DHB for information
* Problem with Partners
  + Did respond but had to go through the CEO
  + Transition
* Standard Plans
  + Uptick from referrals getting information to get them on the time frame

HP / Standard Plan Member

• AmeriHealth Caritas Member Services: 855-375-8811 (TTY: 866-209-6421) • Carolina Complete Member Services: 833-552-3876 (TTY: 711) • EBCI Tribal Option Member Services: 800-260-9992 (TTY: 711) • Healthy Blue Member Services: 844-594-5070 (TTY: 711)

• United Healthcare Member Services: 800-349-1855 (TTY: 711)

• WellCare Member Services: 866-799-5318 (TTY: 711)

Special Bulletin Covid-19 #212

* Additional FAQ’s are about to come out
* Former employees will not receive bonus

CMS/OSHA Regulations

* OSHA regulation: Supreme Court struck down
* CMS: 11/5/2021 CMS Vaccination Interim Final Rule FAQs, most recently updated 1/20/2022: <https://www.cms.gov/files/document/cms-omnibus-covid-19-health-care-staff-vaccination-requirements-2021.pdf>

Bullet point items for policy makers:

* Send information that a legislator to know and Joel will include in the mix

Sonia question:

Is NC still providing additional or enhanced unemployment benefit rates?

